

A FOREVER ON SUCCESS STORY

QUICK ACTION STABILIZES A MISSION-CRITICAL FACILITY WHEN THE INCUMBENT DISSOLVES.

A FINSERV PAYMENT PROCESSOR NEEDED HELP IMMEDIATELY

A Finserv company lost its FM operator abruptly and needed a reliable partner to step in on the very next day to take over their primary data center's operations.

FOREVER ON PARTNERSHIP

T5 TOOK OVER OPERATIONS WITHIN 7 DAYS

We began a rapid-transition program, onboarding vendors and personnel, and assuming command of the facility within one week.

FOREVER ON PERFORMANCE



FINSERV DATA CENTER

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ALMOST IMMEDIATELY, A SERIOUS EQUIPMENT FAILURE OCCURRED

Ten days into the transition, an ATO experienced a ground fault, followed by a cascade of failures, the result of deferred maintenance. T5 rushed to stabilize the system and maintain load.

FOREVER ON SERVICE

WE RESOLVED THE EQUIPMENT FAILURE IN 6 DAYS WITH NO DOWNTIME

Downtime for the processor was not an option. Around the clock for six days, T5 tested, diagnosed, and repaired all components in the system. Downtime? Zero.

FOREVER ON SOLUTIONS

DATA CENTER EXPERTISE ALLOWED US TO SOLVE AND TRANSITION SIMULTANEOUSLY

Having the right personnel, tools, and systems onsite at the data center kept the client's business online, and allowed us to complete a successful transition to T5 FM.

FOREVER ON SPECIALIZATION