

# A HIGH PROFILE OUTAGE REVEALS UNDERLYING GAPS

BRINGING FOREVER ON PERFORMANCE TO MISSION CRITICAL OPERATIONS

## AFTER A LARGE SCALE OUTAGE AT ITS LARGEST HUB, THEY CALLED IN T5

The client's mission critical operations center lost power, canceling thousands of flights and costing the company over \$100M. They called in T5 to provide solutions and we delivered.

FOREVER ON SERVICE

## T5 TOOK OVER OPERATIONS AT THIS & ANOTHER MAJOR HUB

The solution set, consistent performance, and culture fit we demonstrated in the initial engagement helped build a strong partnership that led to T5 taking over facility operations of the client's Southeast and Midwest data centers.

FOREVER ON PARTNERSHIP



CLIENT  
**GLOBAL  
AIRLINE**

## T5'S FACILITY & CONSTRUCTION SERVICES TEAMS INITIATED A BROAD ASSESSMENT

Fixing the outage was only the beginning. T5's assessment of the data center uncovered numerous underlying issues and vulnerabilities.

FOREVER ON INNOVATION

## EQUIPMENT & PROCEDURES NEEDED A REVAMP

T5 initiated a program of top-to-bottom upgrades of the physical facility and the procedures for running the data center.

FOREVER ON EXPERTISE

